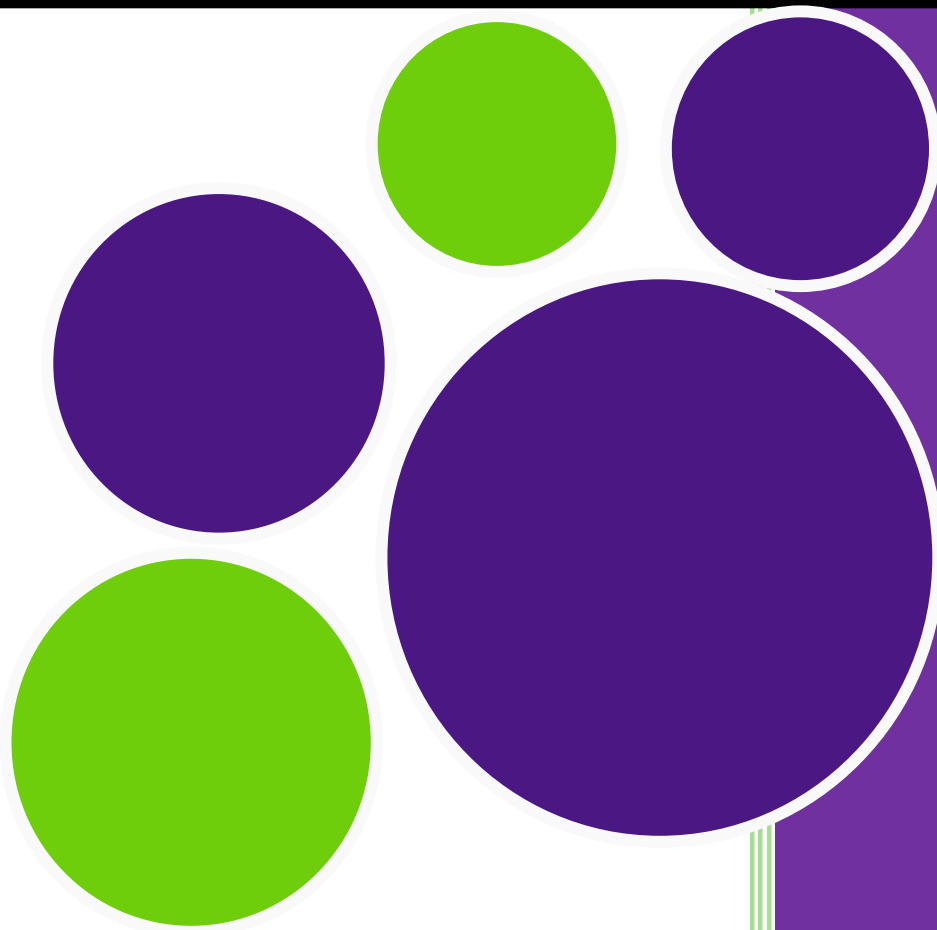


Kibblestone District Scout Council Booking Terms and Conditions



Clive Leader

Kibblestone District Scout Council

15/04/2025

Date Created	15/04/2025
Author	Clive Leader
Validated by	Kibblestone Trustee Board
Version	V1.0
Issue date	15/04/2025

Document Revisions

Version	Author	Date	Description
2	Clive Leader	15/04/2025	Initial Version – Based Old T's and C's

Table of Contents

Introduction	3
Some of the key terms explained	3
Making a Booking	4
Paying for your visit.....	4
Cancelling or Amending your Booking.....	5
Safety and Behaviour.....	6
Other Bits and Pieces	7

Introduction

Welcome! We're delighted that you're considering booking a stay with us. To help ensure that all visitors have a safe, enjoyable, and well-organised experience, we've set out the following Terms and Conditions for all campsite bookings. These guidelines are designed to support the values of Scouting, protect our environment, and promote the safety and enjoyment of everyone on site.

Please take a few moments to read through this information carefully. By making a booking, you agree to adhere to these Terms and Conditions. If you have any questions or need further clarification, feel free to contact our campsite team — we're here to help.

We look forward to welcoming you and your group to the campsite!

Some of the key terms explained

Kibblestone Scout Camp and Activity Centre is referred to in this document as 'Kibblestone'.

A 'Booking' refers to a request by a group or individual to hire the campsite, accommodation or activity facilities at Kibblestone.

The 'Group Leader' refers to the individual with whom Kibblestone deals in relation to a booking. Kibblestone will regard the Group Leader as having final responsibility for all matters relating to a booking, including payment of fees.

'The Manager' refers to the Adventure Centre Manager of Kibblestone, Site Administrator or any person working on or behalf of Kibblestone.

Making a Booking

1. A preliminary booking for a camp, accommodation, day visit and/or an activity at Kibblestone can be made via our automated system, or email. The facility will then be reserved for you for two weeks.
2. We will acknowledge your provisional booking with confirmation that the required facility is available and send you an invoice for the deposit.
3. The deposit must be returned to Kibblestone within two weeks for the booking to be confirmed. If the deposit is not received within two weeks the reservation will be cancelled and the space released to other customers.
4. Confirmation of the reservation will be sent to the Group Leader along with a copy of the booking terms and conditions.
5. The number of participants in your group should be confirmed 14 days before your visit and the final number confirmed at check-in.

Paying for your visit

6. The appropriate deposit must be paid to confirm the provisional booking. The deposit is not refundable.
7. All prices exclude VAT. Where applicable, VAT at the current rate will be added to fees.
8. The final payment for a standard booking becomes due on the departure date and payment must be made before departure unless arrangements for delayed payment have been made in advance with the Manager. In such cases, the final payment for a booking must be made within 2 weeks from departure from site.
9. For large events, in addition to the above deposit, the following instalments will be required:
 - 50% of total fee paid by 60 days before commencement date
 - 75% of total fee paid by 30 days before commencement date
10. Late payments will incur a charge of £10.00 plus interest at the rate of 8% over the Bank of England base rate per week or part thereof.

11. Payments may be made by debit / credit card, cash, bank transfer or by a cheque issued by your Group or organisation. All cheques should be made payable to 'Kibblestone District Scout Council' and crossed 'Account Payee only'. Any cheques returned not cleared by our bankers will be subject to a £25.00 charge.
12. Please be aware that when booking buildings, camping, or any other events for future years, we will ask for the deposit based on the rates applicable for the year the booking is made. When the new price list is released, those prices will apply unless alternative arrangements have been made with the Manager.
13. Failure to comply with our payment terms may result in your booking being cancelled and you may be held liable for the total cost.

Cancelling or Amending your Booking

14. Cancellations or amendments to your booking must be made in writing or by email to Kibblestone. We will try to accommodate your amendment if we can.
15. Kibblestone will send you a confirmation of the change which will state the effective date of the cancellation/amendment.
16. In the event of a cancellation the following charges will apply:
 - More than 60 days before commencement date – Loss of deposit
 - 60 – 31 days before commencement date – 50% of total cost
 - 30 – 8 days before commencement date – 75% of total cost
 - 8 – 1 day before commencement date – 100% total cost
 - On or after the commencement date – 100% total cost

The percentages listed above refer to the total cost of the booking. However, if the deposit or instalments already paid are greater than the above figure they will be forfeited in full.

Note: You should consider arranging adequate insurance to cover cancellation.

Safety and Behaviour

The safety of our visitors, staff and volunteers is our primary concern at Kibblestone. Please help us achieve a safe environment for all.

17. All activities are potentially dangerous if not appropriately managed and supervised. Safety is therefore paramount in all aspects of visiting the site.
18. Instructions given by Kibblestone staff must be followed at all times for the safety of all customers.
19. Kibblestone reserves the right to cancel, alter, or delay any camp, course, accommodation or activity where forced to do so by circumstances beyond our control, such as serious illness, severe weather or any other circumstances which would subject Kibblestone or any of its employees, volunteers or any of its participants to danger.
20. Kibblestone reserves the right to send away from a camp or activity, any person who in their judgement is found to be unmanageable or a danger to the safety or enjoyment of others. In this event no refund will be given. Any additional costs and responsibility for removing the participant will be borne by the Group.
21. Participants must be physically fit to take part in camps and activities at Kibblestone and free from any illness or conditions that may render the camp or activity hazardous.
22. Participants in water-based activities must be able to swim 50 metres fully clothed. It is the responsibility of the Group Leader to ensure that only those who comply with this rule participate in water activities.
23. Activities may require the wearing of safety equipment, such as helmets or buoyancy aids. Where such equipment is specified by Kibblestone, participants must wear it at all times during the activity.
24. Certain activities are only suitable for specific age groups and these age restrictions must be adhered to. Kibblestone accepts no responsibility if groups fail to adhere to these rules.
25. Group Leaders are responsible for the safety of group members at all times. Appropriate risk assessments must be completed and sensible supervision provided.

26. When activities are being led by Kibblestone instructors, all participants must accept that the decision of the activity instructor is final. Kibblestone will accept no liability for problems arising from failure to accept and/or respond to the authority and instructions of the instructor.

Other Bits and Pieces

27. Any and all photographs, videos, or other recorded media may be used by Kibblestone for marketing or advertising purposes without any payment or compensation being offered and without any request being made to the featured parties.
28. No Liability is accepted for:
- Loss of or damage to any personal property belonging to or travelling with the members of any group. For example watches, jewellery, phones, cameras or clothing
 - Losses or additional expenses due to delays or changes in travel services, sickness, weather, strikes, riots, war, quarantine or any other cause
 - Personal injury or death of any participants however caused unless by proven negligence of Kibblestone
29. In the event of any damages caused by participants to property or equipment in use by Kibblestone, except by fair wear and tear, the Group will be charged the full replacement cost. Any damages must be reported to a member of Kibblestone staff immediately.
30. It is the responsibility of the Group Leader to ensure that all areas (including buildings and campsites) used by their group are left in a clean and tidy condition at the end of a booking. A cleaning fee may be applied where extra work is required to make a facility usable by our next customers.
31. All information given in any literature produced by or on behalf of Kibblestone is correct at the time of going to press. It is given in good faith and is intended as a guide to accommodation, camping and activity facilities available and may be altered without notice to suit differing seasonal, operational or other conditions.
32. For the comfort, health and safety of all concerned, smoking and vaping is forbidden during any of the activities or in any building. Smoking and vaping will only be permitted in designated smoking areas and at relevant times in the programme. Smoking will only be permitted by persons over 18 years of age. Smoking is strictly forbidden in tents.

33. No alcohol may be consumed during any activities. Under no circumstances will anyone under the influence of alcohol be permitted to participate in any activity organised by Kibblestone. Customers must not consume alcohol while walking around the site. Consuming alcohol will only be permitted by persons over 18 years of age.
34. Noise at night must be carefully managed to avoid disturbing our neighbours and other site users. Outdoor activities must end by 22:30 and there must be no loud music or other noises after 22:30. Noise must be kept to a minimum between 22:30 and 07:00.
35. Fireworks cause distress to livestock and pets. Any group wishing to use fireworks at Kibblestone must seek permission from the Manager at least six weeks before the start of their booking to allow time to inform our neighbours. Any customers using fireworks without permission risk being banned from the site.
36. It is the responsibility of the Group Leader to ensure that everyone over the age of 18, staying overnight at Kibblestone, is DBS checked (or equivalent in the territory where they live), unless you have exclusive use of the site.
37. All groups must follow the rules and processes for their organisation.
38. Kibblestone Scout Camp is covered by all necessary insurances.
39. If you have any complaint during your booking, please notify the Manager. We will do our utmost to find a speedy and satisfactory solution. In the event that you are not satisfied with the solution please complain in writing to the Adventure Centre Manager within 14 days of the end of your booking.